

CIM inside

Our most important „capital“: Our members of staff and their commitment. This is supported and sustained by continuous training and staff development.

Cooperation

CIM is vividly interested in forming new partnerships and networks to exchange know-how and for developing innovative products and services. Presently, CIM is active in

- Participation in tenders and bids
- Implementation of projects (regional, national and EU levels)
- Cooperation with various centres, especially on scientific computing and data protection
- Cooperation with various national and international expert organisations (ZKI, DINI, DFN, EUNIS)

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Towards the E-University

The University of Duisburg-Essen is one of the important centres of higher education and research. By size, 34.000 students and 3500 members of staff, it occupies the eighth position in Germany.

The Centre for Information- and Media Services (CIM) is the „digital heart“ of the University. It supports lecturers, students, researchers and administrative staff by providing digital services for all dimensions of the value chain

Our vision: the E-University – central place of learning and research in the digital world of the 21st century.

Our goal: to act as change agent in building the E-University in a sustainable way.

Sustainable, Innovative Services

Transparency for students: seamless information systems, direct access to services from registration, organisation of studies, exams and beyond (alumni) on our student portal. Based on WLAN, public and mobile workplaces for students the digital campus turns into reality.

Sustainable Innovation in **Teaching:**

- E-Learning platforms and authoring tools
- Multimedia development and -services
- Videoconferencing and streaming for distance delivery of lectures and seminars
- Consulting, Coaching, Training
- Project-management

High-performance Services for **Research:**

- Giga-Bit connection and connection to the X-Win Network of German Research Net (DFN)
- Scientific Computing
- Server for secure storage and publication of research

Innovative **Management**-Solutions:

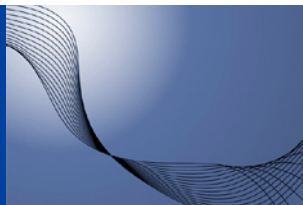
- Enterprise-Resource Planning (ERP)-Systems
- Data-Warehouse System (SuperX) including development of multidimensional cubes for controlling and planning

Client-centred Support

Help is available at various levels:

- first level consulting, sales of IT components to students and staff at various public desks (E-Point)
- Hotline and Helpdesk for rapid trouble shooting
- Qualified consulting on all e-services and e-learning by the E-Competence Agency.

The E-Competence Agency and the main E-Point are run jointly with the University library.



Innovative



Sustainable



Client-centred