1. Seek shelter

- Keep calm!
- Stay in rooms!
- Lock doors and barricade the room!
- Darken the windows (close curtains and blinds)!
- Keep away from windows and doors!
- Put mobile phones on mute. Only use them for important information to the police!
- Lie down on the floor!
- Keep quiet!
- Wait for evacuation by the police!
- People outside must keep away from the buildings and assist the police if requested!

Attention: In some cases deviations may be necessary (e.g. use of opportunities to escape).

2. Report AMOK

▶ Emergency call police: 110 (from any internal telephone)

Who is calling?

What has happened?
- Offenders: number, weapons, whereabouts, description
- Victims: number, hostages, injured, dead

Where did it happen?
- address, floor, room

Wait for further questions!!