# Procedure and Behavior

- **incidents with a drug-addicted person**
  - call porter/security (0201 / 183 - 2614)
  - do not confront s.o. alone; keep distance
  - Back off if observing offensive behavior and call police (110)

- **finding an injured or stock-still person**
  - Provide first-aid, if possible
  - Call emergency/rescue (112)

  **W-Questions:**

  Where it happened? – „Wo ist der Notfall?“
  What happened? – „Was ist geschehen?“
  How many are injured? – “Wie viele Verletzte?”
  What kind of injuries? – “Welche Verletzungen?”
  Wait for requests - Warten auf Rückfragen!

- **Reporting incidents or defilements**
  - Reporting of defilements: Facility Management „SG Liegenschaften“ Phone 0201 183 – 2082 or -2083 or janitor [https://www.uni-due.de/verwaltung/hausdienst/dienstplaene.php](https://www.uni-due.de/verwaltung/hausdienst/dienstplaene.php)
  - Reporting incidents to „Stabsstelle Arbeitssicherheit & Umweltschutz“ (Sarah Große or Elke Weinmann, Tel. 0201 183 – 3170 oder - 4499)
  - Or via contact form: [https://www.uni-due.de/de/hilfe_im_notfall.php](https://www.uni-due.de/de/hilfe_im_notfall.php)

- **Danger of infection**
  - Dried blood is only minor hazardous regarding viral infections, because these germs are not sustaining long enough outside their natural environment (host)
  - Nonetheless: Don’t touch anything! Let the professionals clean the area first.

- **Injured by spiky/sharp items**
  a) Try to remove the item if possible. Do not increase the size of the lesion.
  b) Keep on flushing a bloody lesion for one minute.
  c) Disinfect the lesion generous (e.g. by 70% alcohol)
d) If there is no disinfectant – clean the lesion with water

e) Consult the accident insurance consultant; if possible show him the item what caused the lesion to obtain more information about a possible infection

Universitätsklinikum Essen, Operatives Zentrum II, Unfallchirurgische Ambulanz, Ebene A2
Hufelandstraße 55, 45147 Essen
Tel.: 0201 / 723 - 0

Consulting the ambulance: immediately report the possibility of an infection for not waiting to long.
Because:

Within 2 to max 24 h. you should consult central viral-consultation (“zentrale HIV / Hepatitis –Sprechstunde”) at the university hospital for a possible medical prevention.

f) Report the accident (even Students)

Stabsstelle Arbeitssicherheit & Umweltschutz
Tel.: 0201 /183 - 3628