ZIM
Centre for Information and Media Services

THAT'S US

The Center for Information and Media Services (ZIM) is the central IT service provider of the University of Duisburg-Essen.

We support you in organizing your studies online. We operate online services, public PC pools, WIFI and university's e-learning platforms. We offer free software, media technology and much more.

ADDRESS

Campus Duisburg
Forsthausweg 2
47048 Duisburg

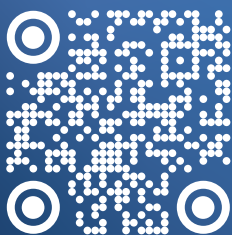Campus Essen
Schützenbahn 70
45127 Essen

HOTLINE

Mon – Thu 8 am – 8 pm
Fri 8 am – 7 pm
Sat 10 am – 2 pm
Phone (DU) 0203 379 2221
Phone (E) 0201 183 4444
hotline.zim@uni-due.de

E-POINT

Campus Duisburg
Building LK (library)
Phone 0203 379 4242

Campus Essen
Building R09
(library GW/GSW)
Phone 0201 183 4444

www.uni-due.de/zim/en/index.php

WE ARE ON SOCIAL MEDIA

Follow us on Instagram or Facebook.
We inform you about IT news, software offers and give tips and answers to technical questions.

www.instagram.com/zim_ude

www.facebook.com/uni.due.zim

LOOKING FOR A STUDENT JOB?

We are looking for you!
We are always looking for student assistants to support at ePoint and in the various business areas. You can find all current vacancies on our career page. We are also happy to receive your initiative application.

Go to the career page here:
www.uni-due.de/zim/karriere

FURTHER INFORMATION

You can find more detailed information about the services listed here and many other services at:
www.uni-due.de/zim/studium.php

More ZIM info flyers can be found at:
www.uni-due.de/zim/flyer.php

ZIM
OUR SERVICES FOR YOUR STUDIES

VPN

my UDE

VDI

Campus-App myUDE
www.uni-due.de/zim/quick/97

With myUDE we offer you the most important services of the UDE on your smartphone. myUDE is available for iOS and Android through the app stores.

Selfcare portal
www.uni-due.de/zim/quick/26

In the selfcare portal you can make changes to the settings of your university ID, e.g. make settings for SPAM protection for your e-mail account.

vmware VDI

COMING SOON

Via a „virtual desktop" you have access to a Windows system that is usually provided by ZIM. You can also use VDI on your private device.

DuE-Campus
www.uni-due.de/zim/quick/154

Via the online service DuE-Campus you can, for example, create your timetable, view the course catalog or register for exams.

WIFI
www.uni-due.de/zim/quick/7

We offer a campus wide WIFI network on both UDE campuses via eduroam. After prior configuration, you can log in to the eduroam with your Uni-ID.

RSS-Feeds
www.uni-due.de/zim/quick/152

With the RSS news feeds of the ZIM you can follow all current messages, disturbances and safety tips from the ZIM simply and promptly.

Virus protection
www.uni-due.de/zim/quick/34

To protect your own data, you should always use an up-to-date virus scanner. ZIM offers you the virus protection called SOPHOS HOME.

Support
www.uni-due.de/zim/quick/20

You can get help with PC problems and technical malfunctions via our ZIM hotline or at the e-Point. You can find the current opening and office hours online.

University ID
www.uni-due.de/zim/quick/46

The university ID is your key to all online services. With it you authenticate yourself for the services of the UDE with restricted access. You can unlock these services in the Selfcare Portal by changing your password.

Sciebo
www.uni-due.de/zim/quick/100

With Sciebo, we offer you 30 GB of cloud storage. You can synchronize your data with different devices and work on documents together with other students.

Video conferencing
www.uni-due.de/zim/quick/123 (BBB)
www.uni-due.de/zim/quick/124 (Zoom)

With Zoom and BBB (BigBlueButton) we offer two tools for video conferencing.

BBB   ZOOM

E-Mail
www.uni-due.de/zim/quick/5

As a student at UDE you will receive your own e-mail account. Your address is usually composed as follows:
first name.last name@stud.uni-due.de.
You can access your e-mail account via the webmail interface (webmailer.uni-due.de/).

Virtual Private Network VPN
www.uni-due.de/zim/quick/06

COMING SOON

Some services of the UDE may only be used from the university network. If you want to access the university network from home, you need to establish access via VPN.

Moodle
www.uni-due.de/zim/quick/13

Many lecturers use the e-learning platform Moodle to support their courses. Here you can work online together with other students in forums, call up material on courses or take learning tests.

Software
www.uni-due.de/zim/quick/122

We offer you free or strongly discounted software for your studies.

Currently only on campus